



# AG Environmental

RSC LLC

## Water Sampling and Shipping Guide

### **BOTTLE SAMPLING**

Samples should be collected with 250ml sterile bottles provided. The water samples should be kept at a chilled temperature using the ice packs provided and should arrive the next day at our laboratory, but no later than 48 hours after sampling. Any samples older than 48 hours cannot be processed and must be recollected.

1. Freeze ice pack on a flat surface upon receipt of sample box.
2. Collect samples as per your water safety management plan.
3. Complete the Chain of Custody and seal it in a plastic bag, to be included in your shipment of samples.

### **SHIPPING INSTRUCTIONS**

Maximum holding time for Legionella samples are 36 Hours.

You can ship using the UPS return label provided by AG Environmental and it will arrive the next day.

Reuse shipping box that samples arrived in.

If you are not using our return label, please send samples (ensure next day arrival) to:

AG Environmental  
86 Queen Mountain Rd.  
Ferndale NY 12734

**PLEASE DO NOT SHIP BACK TO US ON A FRIDAY, SATURDAY, OR SUNDAY, AS WE CAN NOT ENSURE WE WILL RECIVE THE PACKAGE DURING WORKING HOURS AND AS A RESULT THE SAMPLES WILL GO OUT OF HOLD TIME.**

If you have additional questions, please contact our lab at 845-747-9759.

Thank you for your business!

Jerry Berger



845-747-9759



[www.agerny.com](http://www.agerny.com)



86 Queen Mountain Rd  
Ferndale NY 12734



[info@agerny.com](mailto:info@agerny.com)



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## **SWAB SAMPLING**

For showers, remove the showerhead. For faucets, remove aerator.

### Take biofilm swabs:

1. Turn on water for a couple of seconds to moisten the pipe, then turn it off. Insert a sterile swab deep into the facet or pipe. Try to get beyond the bend and swab around the inside surface without firmly breaking the swab stem. If there is visible biofilm on showerhead or aerator, these can be swabbed as well.
2. Place the swab into the 10ml sterile tube already containing Sodium Thiosulfate Solution and add 3-5 ml of water from the same faucet to keep the swab tip moist during transport. Snap the stem of the swab from the top of the tube to ensure it fits in the vial. Tighten tube to prevent leakage.
3. Label the tube with the location, time and date, and place in a cooler with ice.

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